

# Winter 2023 Newsletter



## Festive Greetings from Prospect House

We hope you and your pets are keeping well as we approach the Christmas period.



Click the button below to find useful advice on how to keep your furry friends safe over the festive season, along with our Christmas opening times.

[Festive Advice & Opening Hours](#)

Our [Facebook](#) and [Instagram](#) pages will also feature seasonal tips.

## Staff Achievements

As we come to the end of 2023, we want to highlight the achievements of some of the amazing team that treat your pets here at Prospect House.

### Firstly, a huge congratulations to our vet Kat!

She has completed her Post Graduate Certificate in Clinical Animal Behaviour. An amazing achievement and well deserved after all her hard work and commitment.

Understanding the behaviour of our companions is an important and expanding area of veterinary medicine.

We consider ourselves very lucky to have Kat's expertise to help our patients.



**Vet Phil**, having gained his certificate in Small Animal Surgery in 2018, he has played a major role in development of the surgical treatments we can offer in Prospect House. This year his further training in Laparoscopic Surgery has allowed us introduce [keyhole bitch spays](#) to our range of services.

We are immensely proud of all the staff that make up our practice team.

Through their enthusiasm, commitment, compassion and wide range of individual specialised skills every one of them contributes to providing you and your pets with the highest standard of care. This also includes former members of the Prospect House family, who have moved onto new challenges and adventures, but have helped shape the practice we have today.

## Celebrating 30 Years' of Service

This year we celebrate over 30 years' service in the practice for four of our team.

**Vet Peter** joined the team at Prospect House in 1993, going on to join Ann and Dicky as a valued partner.

In addition to his experience in all areas of veterinary work, his special interest in cardiology has been vital for the care of many patients. He also has a major part in keeping us up to date with computer systems and technology!

**RVN Diane** first met Ann when they were both working in a practice in Liverpool. Having later moved to the Conwy Valley she joined us at Prospect House in 1992.

Alongside Diane's nursing expertise she has developed special skills in wound care, medicine dispensing and physiotherapy.



**Nurse Jayne** joined Prospect House in 1993 and has become an asset to the team through outstanding nursing care of patients. From providing pet weight management advice, helping support clients through pet bereavement and her role in management and support of our staff.

**Nurse Christine** has been an important part of the nursing team since 1993. Alongside her care of patients at Prospect House she also developed her own Kennels and Cattery Business to look after pets while owners are away. We feel very lucky that she still manages to find time in her busy schedule to work with us one day a week.

Thank you for all your continued support through 2023.

We would like to wish you and your pets a happy and healthy Christmas.

We look forward to seeing you in 2024!

**From the Prospect House Team**