

Autumn Newsletter

Keeping your pet safe from Autumn Hazards

We hope you and your pets have enjoyed the summer and coped with the sporadic spells of extremely hot weather. As we progress through September it looks like we will have plenty of chance to catch up on the rain!

Our [Vets Now](#) out of hours team have put together some helpful advice to keep your furry friends safe and well this Autumn.



You can also head to our [website](#) for some handy tips as we approach the dark nights and firework season.

Updated Dispensing Protocols

We wanted to take this opportunity to highlight that a few changes have been made to our regulations for prescribing medications.

These have followed a long consultation process by our governing body, The Royal College of Veterinary Surgeons, looking at ensuring consistent quality care for pets while minimising the impact of the veterinary profession on the environment.

There are now some medications, such as those containing antibiotics, that we will be unable to dispense without having seen the patient recently for their condition.

Flea and worm treatments are also amongst those with changes to our prescribing processes.



If you are ordering these and your pet has not visited us for a while we may contact you and ask to see them for a check-up and weigh in. We thank you for your patience while we put these essential changes into place.

Included for your interest below is the link to the new guidelines. As ever, if you have any questions regarding how this could affect you and your pet, please contact us here at Prospect House Vets.

[RCVS Council approves new guidance on 'under care' and 24/7 cover - Professionals](#)

Practice Announcements

In July we were pleased to welcome an RCVS Practice Standards Assessor into Prospect House for our routine four yearly inspection.

As an accredited veterinary hospital this scheme helps keep us up to date with advances in veterinary care, allowing the practice to continually improve the service offered to you and your pets. We were thrilled to receive excellent feedback from our assessor and are immensely proud of our highly motivated hard working team for providing this outstanding care.



It was with mixed feelings we also waved goodbye to vet Non Harries this month. She is setting off to explore the veterinary world in New Zealand for the next year. We hope she has an amazing experience and look forward to welcoming her back in 2025.

We are pleased to introduce you to our new vet Cara Ashworth, who joined the team in September.

We are always here to help

You may also be aware of some recent items in the press about the veterinary profession, particularly with regard to rising prices. As a proudly Independent practice we want to reassure you that our main goal is to provide your companions with high quality veterinary care.

We continually invest in resources, new equipment and the development of our amazing practice team to provide the outstanding service your pets deserve. We understand there are increased pressures for everyone and want you to feel comfortable discussing any financial concerns with our staff. We try where possible to go through the costs involved in the treatment options for your companion and are happy to provide written estimates on request.

As always we like to keep you up to date with practice news and interesting cases on our [Facebook page](#) and [website](#).

If you have any topics you would like more information on or you have any feedback for the team, please feel free to get in touch via our [website contact form](#) or clicking the button below.

[Feedback Form](#)

Wishing you and your pets a happy and healthy autumn.

From the Prospect House Team